



● RESOURCE GUIDE ●

IN THIS ISSUE

- SUMMER RESOURCE FAIR COVE COMMUNITY CENTER LAKEWOOD; JULY 29TH
- GREATER CLEVELAND FOOD BANK SUMMER DATE DISTRIBUTIONS (FLYER BELOW)
- WEST SIDE COMMUNITY HOUSE CLASSES (PARENTING CLASS BEGINS JULY 10TH; DOMESTIC VIOLENCE CLASS BEGINS JULY 12TH- FLYERS BELOW)
- EMPLOYMENT OPPORTUNITIES
- RENT/UTILITY ASSISTANCE PROGRAMS
- LEGAL SERVICES
- COMPUTER & INTERNET- CMSD AFFORDABLE CONNECTIVITY PROGRAM

QUESTIONS? CONTACT OUR FAMILY SUPPORT SPECIALIST MRS. HANLON 216-538-0883 OR
KHANLON@SAYYESCLEVELAND.ORG

COMMUNITY PROGRAMS & EVENTS

Starting Point: Out of School Time locator

- Hundreds of out of school time activities, services and support to help you succeed in school, college, work and life!
- StartingPointYouth.com

West Side Community House Support Services and Programs (flyers below)

Resource closet at Estabrook; household and hygiene items (flyer below)

Takeover OBK free community fun this summer! (flyer below)

Summer Resource Fair- Cove Community Center Lakewood, July 29th. Free school supplies, clothing vouchers and books!

Cuyahoga County Job and Family Services

- Apply for food, medical and cash assistance benefits (flyer with directions attached below)



LEGAL RESOURCES

Legal Aid Society of Cleveland

- Free legal assistance is available for families in Say Yes schools. Call 216-861-5510 for more information, or contact family support specialist Mrs. Hanlon

MENTAL HEALTH SUPPORTS

- HARPER OFFERS SCHOOL BASED COUNSELING/MENTAL HEALTH SERVICES THROUGH OHIOGUIDESTONE & MINDFULLY. IF INTERESTED, PLEASE CONTACT MRS. HANLON AT 216-538-0883
- IF YOU WOULD LIKE INFORMATION ON MENTAL HEALTH SUPPORTS AVAILABLE OUTSIDE OF SCHOOL, PLEASE CONTACT MRS. HANLON

RENT/UTILITY ASSISTANCE

- *Front steps housing stability services (flyer attached)*
- *Step Forward- Utility assistance program*
Stepforwardtoday.org; 216-696-9077
- *Cleveland Housing Network- Rental assistance program 216-574-7100*
chnhousingpartners.org
 - *Apply for up to \$1500 in rental assistance and/or security deposits*
 - *<https://chnhousingpartners.tfaforms.net/4905711> or call 216-452-5896*
- *CHN utility assistance- 216-350-8008 for appointments, 216-774-2349 for questions*
- *Cuyahoga Metropolitan Housing Authority- 216-348-5000*
- *Ohio Department of Development- Home Energy Assistance Program (HEAP); Percentage of Income Payment Plan (PIPP)*
Development.ohio.gov

TUTORING

- The ACE Educational Savings Account program provides families under 300% of the federal poverty level with a \$500 credit per child that can be used to pay for a variety of enrichment activities that will accelerate learning for students impacted by the COVID-19 pandemic. These funds can be used for camps, lessons, and tutoring. Click the link to learn more <https://education.ohio.gov/ohioace>

RENT/UTILITY ASSISTANCE CONT. FREE FURNITURE

- CLEVELAND PUBLIC UTILITIES CUSTOMER ASSISTANCE RESOURCES/PROGRAMS (SEE FLYERS BELOW)
- WATER CHAMPIONS UTILITY BILL RESOURCES (SEE FLYER BELOW)
- DEPARTMENT OF HEALTH AND HUMAN SERVICES- PREVENTION, RETENTION AND CONTINGENCY PROGRAM (FLYER ATTACHED)
- HOMEOWNERSHIP RESOURCE CENTER- RENT, MORTGAGE & UTILITY ASSISTANCE (FLYER BELOW)
- U-HAUL IT PROJECT SAVE FREE FURNITURE PROGRAM (FLYER BELOW)

Further Info:

<https://www.clevelandmetroschools.org/do-main/7014>



EMPLOYMENT RESOURCES

- **Job opportunities**– Cleveland Builds (flyer below)
- **Step Forward**– Employment services, training classes, one day job placement & training workshops;
216-651-5188
Stepforwardtoday.org
- **Towards employment**– workforce development programs; 216-696-5750 (flyers below!)

COMPUTER & INTERNET RESOURCES

- CMSD affordable internet connectivity program (flyer below)
- PC's for People– affordable monthly internet for Old Brooklyn residents. Call 216-352-5594
- Access from AT&T– internet for \$10 per month. Please see attached flyer
- T-mobile free internet access for eligible K-12 students (flyer below)

FOOD RESOURCES

- Greater Cleveland Food Bank– 216-738-2067
- Old Brooklyn Community Navigators Program– 216-459-1000 (flyers below)
- OneHope NEO– Sign up to receive text updates on food banks/distributions taking place in and around the Clark Fulton/Stockyard Neighborhoods
<https://onehopeneo.com/>

If you would like a list of food pantries near your home, contact Mrs. Hanlon 216-538-0883 khanlon@sayyescleveland.org

CLOTHING RESOURCES

- **Southwest Community Based Services family clothing center**– open every Thursday 2pm–4pm (440) 887-4873
- **Goodwill Emergency Voucher Program**
 - Provides pre-loaded cards used to secure free clothing and household items for those in need of short term assistance. Vouchers are distributed to individuals in need, local schools, and other community partners. The voucher program is now accepting applications.
 - <https://www.surveymonkey.com/r/3H6BRXZ>
- **West Side Catholic Center clothing center**– call to schedule an appointment, open T-F (216) 631-4741

FREE
EVENT

Summer Resource

Hosted by:

Fair



THE
LAKEWOOD AREA
COLLABORATIVE

SATURDAY JULY 29TH

10:00 AM - 2:00 PM

Open to the Public

- School supplies & clothing voucher available to the first 100 children in attendance

Picnic lunch provided

Free books to take home

Gather resources & sign up for programs

Games/Chalk

Shuttle Transportation
available to clothing drive to
redeem voucher during the event!

RSVP BY SCANNING THE QR CODE OR
EMAIL

FELICIA.DENSMORE@LAKEWOODOH.NET FOR
THE RSVP LINK



AT COVE COMMUNITY CENTER

12525 LAKE AVE LAKEWOOD, OHIO 44107
(PARKING ON THE CORNER OF CLIFTON & COVE)

Drive-thru

FOOD



Distribution

April - November 2023

2nd Tuesday of each month @

**J. Glen Smith
11100 St. Clair Ave
4pm-6pm**

no lines before 3:30pm

Apr/11	— and —	Aug/8
May/9		Sep/12
Jun/13		Oct/10
Jul/11		Nov/14

3rd Wednesday of each month @

**Thomas McCafferty
4242 Lorain Ave
11am-1pm**

no lines before 10:30am

Apr/19	— and —	Aug/16
May/17		Sep/20
Jun/21		Oct/18
Jul/19		Nov/15

Visit
[FreshTrak.com](https://www.freshtrak.com)
or scan the QR
code to pre-
register.



To ensure the safety of the community and our staff, we require that you clear the trunk of your vehicle before coming to the distribution. For safety reasons, we cannot enter anyone's vehicle to load food.

Due to safety regulations, receiving food from your vehicle is preferred. Walk-ups accepted.

After you register, you will receive a number. Bring that number with you to show as part of the check-in process.



Free community fun!

MAY 16, 6-8PM

KICK-OFF EVENT

HARMODY PARK

1700 MAYVIEW AVENUE

JULY 18, 6-8PM

YOUNG PROFESSIONALS

BROOKSIDE RESERVATION

3900 JOHN NAGY BLVD

JUNE 20, 6-8PM

CHILDREN & FAMILIES

ESTABROOK REC CENTER

4125 FULTON ROAD

AUGUST 15, 6-8PM

TEENS & FAMILIES

LOEW PARK

4741 W.32 STREET

Meet new neighbors and old friends at Takeover Old Brooklyn!

Join OBCDC and your neighbors for a fun evening of food, local resources, and music.

Each event is catered to a specific age group, but all are welcome!

For more information, call or text **216-250-2035**

or visit **oldbrooklyn.com/takeover**





diversión gratis para la comunidad!

16 DE MAYO, 6-8PM
EVENTO DE LANZAMIENTO
HARMODY PARK
1700 MAYVIEW AVENUE

18 DE JULIO, 6-8PM
JÓVENES PROFESIONALES
BROOKSIDE RESERVATION
3900 JOHN NAGY BLVD

20 DE JUNIO, 6-8PM
NIÑOS Y FAMILIAS
ESTABROOK REC CENTER
4125 FULTON ROAD

15 DE AGOSTO, 6-8PM
ADOLESCENTES Y FAMILIAS
LOEW PARK
4741 W.32 STREET

¡Conoce nuevos vecinos y viejos amigos en Takeover Old Brooklyn!

Únase a OBCDC y sus vecinos para una noche divertida de comida, recursos locales y música.

Cada evento está dirigido a un grupo de edad específico, ¡pero todos son bienvenidos!

Para obtener más información, llame o envíe un mensaje de texto al **216-250-2035** o visite **oldbrooklyn.com/takeover**



**IMPORTANT
REMINDER!**



THE OHIO BMV NOW OFFERS FREE STATE ID CARDS



STANDARD ID CARD



COMPLIANT ID CARD

OHIOANS WHO ARE 17 YEARS & OLDER CAN RECEIVE AN ID CARD AT NO COST

FOR MORE INFORMATION ON IF YOU'RE ELIGIBLE FOR AN ID,
VISIT [BMV.OHIO.GOV/DL-ID-CARD.ASPX](https://bmvo.hio.gov/dl-id-card.aspx) OR SCAN THE QR CODE BELOW

FOR MORE INFORMATION ON THE NEW VOTING LAWS, VISIT [WWW.443VOTE.US](https://www.443vote.us)

VOTE CUYAHOGA COUNTY
BOARD OF ELECTIONS





GOT RENTALS?

Old Brooklyn CDC is NOW offering Lead Clearance Testing for Cleveland rental properties!

- LeadSafeCLE vetted & licensed lead clearance technician
- Stay in compliance with Cleveland Ordinance 365.04
 - Landlord's responsibility
 - Testing required every 2 years for homes built before 1978
- Protect the health of tenants & your home!
- \$350 Lead Clearance Test - \$50 Discount for all OB rental homes

**SIGN UP ONLINE
OR CALL
OLD BROOKLYN CDC**

oldbrooklyn.com/lead-safe

216-459-1000 x 215

Hablamos Español



S.T.A.R.R

(Surviving Trauma And Reaching Resilience)

Domestic Violence Class

Pre- Registration Required

CLASSES START JULY 12TH

**DURATION: EVERY WEDNESDAY FROM
4 - 6PM FOR 8 WEEKS**

Please contact Kim for any questions

Kim Foster

kfoster@wschouse.org

(216) 771-7297 ext 340

West Side Community House

9300 Lorain Ave
Cleveland, Ohio 44102



West Side Community House
Transforming lives in the community since 1890

Facilitated by WSCH Staff, in Collaboration with Case Western
Reserve University



PARENTING CLASS

The ACT Program classes teach Positive Parenting skills to parents and caregivers of children from infancy to age 8, and help build strong, safe families, free from violence and protected from its negative consequences.

Session 1 : Team Building

Session 2 : Overview of The Class & Expectations

Session 3 : Understanding Your Childs Behavior

Session 4 : Young Kids Exposure to Violence

Session 5 : Understanding & Controlling Parents Anger

Session 6 : Understanding and Helping Angry Children

Session 7 : Children & Electronic Media

Session 8 : Discipline & Parenting Styles

Session 9 : Discipline for Positive Behavior

Session 10 : Review

Session 11 : Graduation

Starts July 10, 2023

Duration : Every Monday From 4 - 6pm for 11 Weeks

Please
contact
Terry for
any
questions

Terry Mayo Jr
tmayo@wschouse.org
(216) 771-7297
ext 351

West Side
Community House
9300 Lorain Ave
Cleveland, Ohio
44102

Co-facilitated by: WSCH staff Terry Mayo Jr and Kim Foster



Resource Closet

A limited supply of free hygiene products are available for pick-up for youth and families in need. Families are limited to 1 bag of items per pick-up.

What type of items might be included? **Supplies are limited*

- Shampoo and conditioner
- Toothpaste, tooth brushes, and dental floss
- Mouthwash
- Deodorant, soap or bodywash
- Hand sanitizer
- Lotion
- Lipbalm
- Winter hats, gloves
- Socks
- Disinfectant Spray
- Dish soap
- Toilet/Tub cleaners
- Sponges
- Toilet Paper and Paper Towels
- Detergent, Non-chlorine bleach, and dryer sheets

How can I pick-up items?

Drop by Estabrook Recreation and speak with **Tony Funk**. Tony is a Social Support Services Specialist. For questions you can reach Tony at 216-857-7079 or at AFunk@clevelandohio.gov.

The Resource Closet is open **Wednesdays and Thursdays** from 3pm-5pm.

Estabrook Recreation

4125 Fulton Rd.

Cleveland, OH 44144

A special thank you to the Cleveland Clinic for their generous donation to support this important initiative.

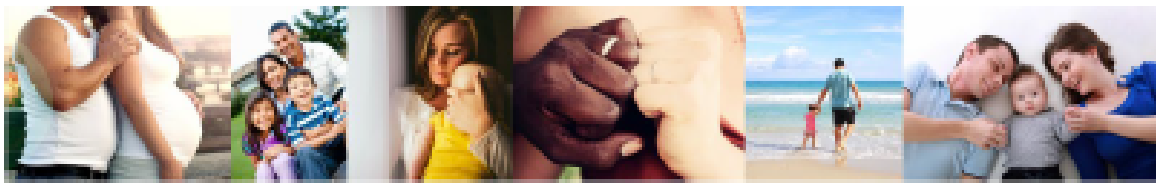


Spanish American Committee

for a better community



FAMILIES FIRST PROGRAM SOCIAL SERVICES



- ✓ Comprehensive **CASE MANAGEMENT**
- ✓ **APPLICATION** Assistance for government benefits including SNAP benefits, Social Security benefits, Child care vouchers, Utility Assistance Programs, Medical Coverage and more
- ✓ Resources and referrals for support in cases of **DOMESTIC VIOLENCE**
- ✓ Behavioral, Mental, Physical Health **CONNECTIONS**
- ✓ **REFERRAL** services to community partners
- ✓ Interpretation and **TRANSLATION** services

CALL OR VISIT TODAY

(216)-961-2100 | 4407 LORAIN AVE. CLEVELAND, OH



@SpanishAmericanCommittee

Mission: To act and serve as a gateway to socioeconomic success for individuals and families in Northeast Ohio while maintaining and celebrating a Latino perspective and focus to all.

We also offer:

- Financial Literacy Counseling
- Mi Casa Housing Program
- Employment Services
- Immigration Consultation
- Bilingual Child Enrichment Center

4407 Lorain Ave.

Cleveland, OH 44113

Phone: (216)-961-2100

Fax: (216)-961-3305

www.spanishamerican.org

SAC Hours:

Monday-Friday

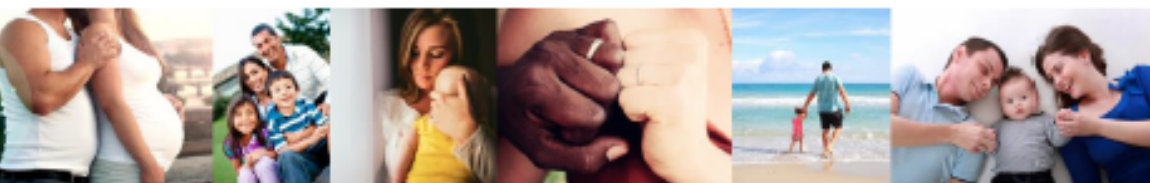
8:30 am – 5:00 pm

Spanish American Committee



for a better community

FAMILIES FIRST PROGRAM SERVICIOS SOCIALES



- ✓ **MANEJO DE CASO** Exhaustivo
- ✓ Asistencia en **APLICAR** para beneficios del gobierno incluyendo Cupones de comida, beneficios de Seguro Social, "Voucher" para Cuido de Niños, Programa de Asistencia de Energía, Seguro Médico y más
- ✓ Recursos y referidos para apoyar en casos de **VIOLENCIA DOMESTICA**
- ✓ **CONEXIONES** para Salud del Comportamiento, Mental y Físico
- ✓ Servicios de **REFERIDOS** para Socios de la Comunidad
- ✓ Servicios de Interpretación y **TRADUCCIÓN**

LLAME O VISITE HOY

(216)-961-2100 | 4407 LORAIN AVE. CLEVELAND, OH



@SpanishAmericanCommittee

Misión: Actuar y servir como una puerta de acceso al éxito socioeconómico para individuos y familias en el noreste de Ohio, manteniendo y celebrando una perspectiva y enfoque latino para todos para la comunidad

También ofrecemos:

- Consulta Financiera
- Servicios de Empleo
- Programa Mi Casa
- Centro Bilingüe para cuido de niños
- Consulta para servicios de migración

4407 Lorain Ave.

Cleveland, OH 44113

Teléfono: (216)-961-2100

Fax: (216)-961-3305

www.spanishamerican.org

Horario de Oficina:

Lunes-Viernes

8:30 am – 5:00 pm

24/7 Crisis Hotline

888.418.MRSS

(6 7 7 7)

MOBILE RESPONSE & STABILIZATION SERVICES

HELP

in-person crisis assistance at
your home within **60** minutes

MRSS is a short-term, intensive community-based support program that can include: safety assessments, de-escalation, skill building and linkage to ongoing support.

What is a crisis?

- ESCALATING EMOTIONAL OR BEHAVIORAL ISSUES
- MENTAL HEALTH ISSUES
- SUBSTANCE USE CONCERNS
- PHYSICAL OR EMOTIONAL TRAUMA


Bellefaire JCB
*Free to families
in Cuyahoga Co. with
children ages 2-20*

BellefaireJCB.org

- SCHOOL TRUANCY
- RUNNING AWAY FROM HOME
- CAREGIVER/CHILD CONFLICT
- SUICIDAL THOUGHTS



Looking for a good job and a career?



About Towards Employment

Connecting people to careers.

Towards Employment (TE) is a Cleveland-based nonprofit organization whose mission is to empower individuals to achieve and maintain self-sufficiency through employment.

Towards Employment helps people prepare for jobs, get jobs, keep jobs, and advance into a career.



prepare
for a job



get
a job



keep
a job



advance
in a career

TE can help you if...

- Your criminal justice involvement stops you from getting a good job or career.
- Your current job is not challenging you.
- You are interested in a career in Construction, Culinary/Hospitality, Healthcare, IT, Manufacturing, or Welding.
- You want to earn industry credentials or your GED (see back for credentials).
- You want to advance in your career.
- You are 18 to 24 years old and need help getting started in the job market.
- You want to be able to better support your family - with a steady schedule and better wages.



Towards Employment

www.towardsemployment.org | 216.696.5750
3301 St. Claire NE | Cleveland, OH 44114





**DON'T WAIT TO START
YOUR FUTURE!**

**THIS FREE TRAINING
PROGRAM HAS LIMITED
SPACE!**

**REGISTER TODAY
CALL 216.696.5750**

You Will Gain:

- Personal career map with advancement goals
- Interviewing skills
- Computer and tech skills
- Ability to discuss your record with employers
- Connection to employers who will hire those with records
- Renewed confidence, coaching and a supportive TE network to help you succeed
- Opportunity to build skills and income with work experience and technical training

Start Your Career Today!

**Earn industry certifications and
credentials such as:**

- CNC Machine Operation
- Welding (AWS)
- Culinary Arts
- IT A+
- Construction (with apprenticeships)
- Your GED...and more!



Cuyahoga County
Fatherhood Initiative
Cuyahoga County
Office of Reentry
Cuyahoga County
Families Forward



Cleveland -
Cuyahoga County



Truist Foundation



GREATER CLEVELAND

JPMorganChase

verizon

**DEACONESS
FOUNDATION**

O'Neill Foundation
William J. & Dorothy G.



Towards Employment

www.towardsemployment.org | 216.696.5750
3301 St. Claire NE | Cleveland, OH 44114



MAKE YOUR FUTURE



ACCESS
To Manufacturing Careers

FOR RESIDENTS 18+

- Free three-week training & national certification
- Earn while you learn
- Guaranteed interviews upon program completion
- Wages for first jobs start at \$16/hour + benefits

**INTERESTED?
LEARN MORE HERE >>>**



Or text Nettie King at 216-219-1155 or visit
towardsemployment.org/access-to-manufacturing/



V
I
R
T
U
A
L

ONE DAY JOB PLACEMENT

CALL TO SCHEDULE YOUR CONSULTATION

UNEMPLOYED FEWER THAN 100 DAYS?

**CONNECT WITH THE STEP FORWARD
EMPLOYMENT SERVICES TEAM TO
LEARN MORE ABOUT THIS WORKSHOP**

- ONE-ON-ONE RESUME ASSISTANCE
- INTERVIEW TOOLS & TECHNIQUES
- CUSTOMIZED EMPLOYMENT OPTIONS BASED ON YOUR SKILL SET
- TRANSPORTATION OFFERED TO & FROM INTERVIEWS
- NEWEST JOB OPPORTUNITIES THROUGHOUT GREATER CLEVELAND

CONTACT

FRANK DESANTIS ▶ 216-651-5188 EXT.615 • FDESANTIS@STEPFORWARDtoday.ORG
REBECCA CONWAY ▶ 216-651-5188 EXT.614 • RCONWAY@STEPFORWARDtoday.ORG



JOB READINESS WORKSHOPS

IN-PERSON LEARNING MONDAY AND FRIDAY • 9AM - 3PM **VIRTUAL TUESDAY THRU THURSDAY • 9AM - 12NOON**

The Step Forward Employment Services Team will equip Cuyahoga County residents with the skills needed to acquire employment in today's competitive workforce.




WE OFFER HANDS-ON AND INSTRUCTOR-LED VIRTUAL AND CLASSROOM TRAINING ACTIVITIES TO INCLUDE

- WORKPLACE SOFT SKILLS
- INTERVIEWING SKILLS
- LEARNING THE BENEFITS OF NETWORKING THRU LINKEDIN
- COMPLETING A MARKETABLE RÉSUMÉ AND COVER LETTER
- CONNECTING TO ONE DRIVE AND MORE ...

UPON COMPLETION, CUSTOMERS WILL BE BETTER PREPARED FOR THE COMPETITIVE JOB MARKET!

PLEASE CONTACT ONE OF OUR NEIGHBORHOOD OPPORTUNITY CENTERS FOR REGISTRATION INFORMATION AND GET CONNECTED WITH THE EMPLOYMENT SERVICES TEAM TODAY!

CENTRAL • 216-357-2621 ■ GLENVILLE • 216-268-1600 ■ SOUTHEAST • 216-858-1781

stepforwardtoday.org    **stepfwrtdtoday**

HOUSING STABILITY SERVICES



WHO WE ARE:

Front Steps Services is a non-profit organization passionate about affecting change in our community by ending the cycle of homelessness.

OUR AIM:

To assist income-eligible tenants in Cuyahoga County municipalities who are experiencing financial hardships due to the coronavirus pandemic.

HOW WE CAN HELP:

The Housing Stability Support Services will:

- Offer Housing Stability Case Management services
- Emergency Rental Assistance
- Provide linkage and referrals to community supports

HOW TO CONTACT US:

Housing Stability Coordinators
Tiffany Green or Tarika Kirk
Front Steps Services
2554 W. 25th Street, Cleveland, Ohio 44113
216-781-2250
www.frontstepsservices.org



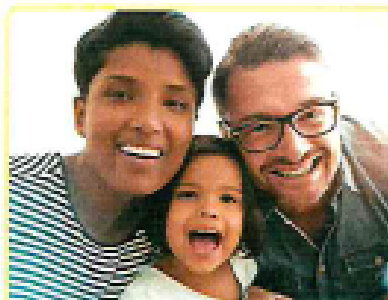
Community Services ► Neighborhood Opportunity Centers

case management

support services



Are you having a baby?
Our Baby And Mommy Support (BAMS) Program will provide you and your baby the support & encouragement you need during your pregnancy.



Do you need support meeting your goals?
Our Family Development Program will offer you one-on-one advice to help assist you with your needs.



Need your Income Tax Returns Completed?
Our Tax Preparation Program can assist you with no out of pocket fees.

connections to additional resources • referrals to Head Start support & encouragement • educational workshops

these services are **free** to Cuyahoga County Residents.

to participate in any of the above programs, contact one of our neighborhood opportunity centers

Central NOC
(216) 357-2621

Glenville NOC
(216) 268-1600

Southeast NOC
(216) 858-1781

Middleburg NOC
(216) 353-5853
NEW LOCATION



Are you Facing Eviction, Foreclosure, or Homelessness?

If you're having trouble paying your rent, mortgage, or utility bills we can help.

* If you are having trouble paying your rent, mortgage, or utility bills or even buying food is a struggle right now, we can help. You can receive free, confidential Housing Stability Counseling from one of our HUD-certified housing counselors.

Visit our website today to get started!

www.HelpWithHousing.info



Or call (216)474-4HRC

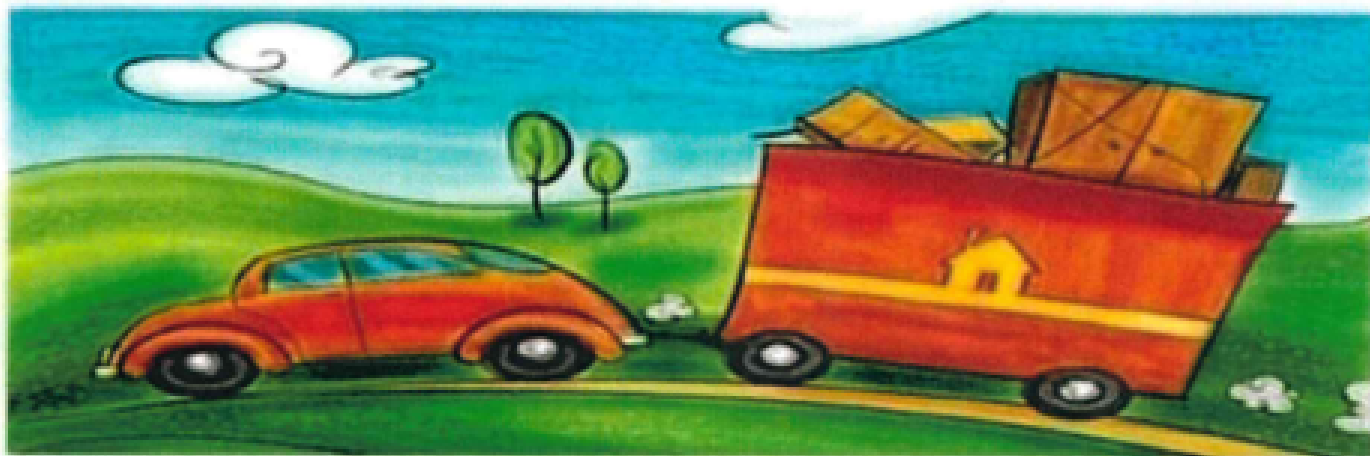
famícos
FOUNDATION



HSCP Housing Stability
Counseling Program
A NeighborWorks America Program

NeighborWorks®
CHARTERED MEMBER

1325 Ansel Road, Cleveland, OH 44106 ~ (216)474-4HRC ~ helpwithhousing@famicos.org



U-HAUL IT

Project Save Free Furniture Program

Project Save has been providing Free Furniture since 2008

Furniture is provided EVERY SATURDAY ONLY. The gate opens at 11:00.

Metro Mini Storage: 3815 Clark Avenue (38th & Clark) Cleveland 44109

We do not deliver

TO GET FURNITURE: Arrive 30 to 45 minutes before the gate opens.

Items change from week to week. To find out what is available:

CALL ON FRIDAYS or SATURDAYS ONLY BETWEEN 9:00 AM — 9:30 AM

Carl Cook (216-376-0396)

FURNITURE PROVIDED: Chairs • Dressers • Household Items • Lamps
Linen • End Tables • Coffee Tables • Many Other Items • **No appliances.**

TO DONATE FURNITURE

Project Save relies on donations to go directly to those in need!

⇒ To arrange for FURNITURE DROP-OFF at Metro Mini Storage, please call:
Project Save (216-571-1595) or Carl Cook (216-376-0396)

⇒ To arrange for FURNITURE PICK-UP, please call:
Miss Braun (440-248- 7360) of H30—Hands, Hearts & Homes Outreach in Solon.

Project Save Mission Statement

To promote spiritual, emotional, and social growth within the disenfranchised sectors of our population.



Customer Assistance Resources

CLEVELAND PUBLIC UTILITIES

The City of Cleveland Department of Public Utilities (DPU) is committed to providing our customers with reliable and affordable utility services. The three divisions of DPU – Cleveland Water, Water Pollution Control, and Cleveland Public Power – work hard to keep water and energy services affordable for all our customers. We know that's not always enough, though. That's why we offer customer assistance programs to help with the cost of bills and other utility-related expenses.

WATER & SEWER ASSISTANCE PROGRAMS

Eligible customers can apply for one of the two following assistance programs that offer a discounted Cleveland Water and/or Water Pollution Control bill.

Homestead Discount Program

The Homestead Discount Program offers lower water and sewer rates for eligible Cleveland Water and Water Pollution Control customers. To qualify, customers must meet the following criteria:

- Be 65 years of age or older, or totally and permanently disabled;
- Own and live at the service address; and
- Meet income guidelines.

To enroll in the Homestead Discount Program, customers must complete and submit an application. Once enrolled, the program eligibility period is good for 3 years, after which a renewal application is required. Discounted rates apply to both Cleveland Water and Water Pollution Control rates.

For more information or to receive an application, call **216.664.3130** or visit clevelandwater.com/discount-programs

Water Affordability Program

The Water Affordability Program, administered by CHN Housing Partners, offers a 40% discount on water bill charges to Cleveland Water customers who meet income guidelines.

Upon qualifying, a monthly discount is applied to water and sewer bills for one full year. Re-verification of income is required each year to maintain eligibility.

For more information or to apply, visit chnhousingpartners.org/utilityassistance or call **216.774.2349**.

Low-Income Household Water Assistance (LIHWAP)

LIHWAP is a temporary program available to help low-income families experiencing hardship with water and sewer bills, particularly those who have been disconnected or are facing disconnection.

Customers with a household income at or below 175% of the federal poverty guidelines are eligible to receive a one-time benefit of up to \$750 for water bills and \$750 for sewer bills.

Customers can apply via CHN Housing Partners or Step Forward by calling **216.350.8008** to make an appointment or schedule an appointment online at chn.itfrontdesk.com or stepforward.itfrontdesk.com



ENERGY ASSISTANCE PROGRAMS

The following energy assistance programs are available to qualifying CPP customers via CHN Housing Partners or Step Forward. For more information or to apply, call **216.350.8008** or visit chnhousingpartners.org/utilityassistance/ or stepforwardtoday.org/energy-assistance-programs.



Home Energy Assistance Program (HEAP)

The HEAP Program provides a one-time benefit to income eligible households to help with home energy bills. It is applied as a direct credit to your CPP account. The amount of this benefit varies and is dependent upon federal funding levels, how many people live with you, and total household income. HEAP offers assistance twice a year as outlined below. Eligibility for one program does not guarantee benefits from both programs.

Winter Crisis Assistance

The Winter Crisis Program runs from November 1st through March 31st each year. Eligible households in emergency situations may qualify to receive up to \$175 per heating season in payment assistance to households who are at or below 175% of the Federal Poverty Guidelines. This is a one-time benefit to help customers who have been disconnected or are facing disconnection maintain, restore, transfer, or initiate their energy utility services.

Summer Crisis Assistance

The Summer Crisis Program helps eligible customers with payment of an electric bill or the purchase of a fan or air conditioning unit. Program benefits are available once per cooling season to households who are at or below 175% of the Federal Poverty Guidelines, have a household member age 60 or older, and/or a household member with a documented medical condition requiring air conditioning. The program duration is typically from July 1 through August 31.

HOME REPAIR PROGRAMS

Cleveland Water, Water Pollution Control, and CPP offer home repair and weatherization services via CHN Housing Partners' Home Energy Efficiency Services Program.

Services are available to renters and homeowners to help with water conservation, plumbing repair, water heater repair or replacement, insulation, heating system repair or replacement, appliance replacement, and more. All improvements are provided based on income qualifications and a home energy inspection.

For more information or to apply, call **216.325.1149** or visit chnhousingpartners.org/energyservices

IMPORTANT CONTACT INFORMATION



CLEVELAND WATER

Customer Service: 216.664.3130
Emergency Line: 216.664.3060
clevelandwater.com



WATER POLLUTION CONTROL

Customer Service: 216.664.2513
Report Illegal Dumping: 216.664.DUMP
clevelandwpc.com



ClevelandPublicPower
Count on it

CLEVELAND PUBLIC POWER

Customer Service: 216.664.4600
Report an Outage: 216.664.3156
cpp.org

Cleveland Water and Northeast Ohio Sewer District in Partnership with CHN Housing Partners: Water Champions



Want to reduce your utility bills?

Have a utility emergency or other hardship?

Have a question about your water quality?

The Water Champions can help!

Tues & Thurs | 11am - 4pm

The Cleveland Public Library - Fulton Branch
3545 Fulton Rd, Cleveland OH

WHAT TO BRING:

Proof of Income (18 yrs & older)
Photo ID
Social Security Card
Electric, Gas, Sewer AND Water Bills
Lease/Renter Agreement

The **Water Champions** can help:

- Find out what assistance programs you are eligible for
- Connect you with heat/energy bill assistance and with agents who can help you fill out assistance applications
- Listen to and address your concerns and problems with the current utility system and the utility assistance application process
- Reduce the cost of your water/sewer bills
- Figure out why your bills have changed or gone up, and help you conserve water and energy in the future
- Answer questions about water quality and the water treatment and delivery process

You can find the Water Champions at community events, in the media, on social media and through email newsletters. The Water Champions will be hosting weekly listening sessions for all community members to ask questions or give feedback.

**Contact Chris Moses at 216-260-9653 or
cmoses@chnhousingpartners.org to learn more!**



Prevention, Retention, and Contingency Program COVID-19 Emergency Assistance

Emergency Assistance is temporarily available for families affected by COVID-19, through the Prevention, Retention, and Contingency (PRC) program with Temporary Assistance for Needy Families (TANF) funding. While limited funding is available, individuals meeting eligibility requirements may receive funds to help meet essential needs in the form of a voucher.

To be eligible for a COVID-19 PRC voucher, the following criteria must be met:

- Must be a family assistance group that includes a minor child, or a pregnant individual, or a non-custodial parent of a minor child receiving Ohio Works First (OWF), Supplemental Nutrition Assistance Program (SNAP) and/or Medicaid.
- At least one member of the assistance group must be a U.S. citizen or a qualified alien.
- Must be a Cuyahoga County resident.
- Gross monthly income of the assistance group must be at or below 200% of the Federal Poverty Guidelines (FPG).
- Liquid assets greater than \$1000 must be used to meet the current need.

Categories of assistance through the COVID-19 PRC include:

- **Supplemental Food Assistance:** Maximum amount based on assistance group size (1 person=\$194, 2 people=\$355, etc.).
- **Essential Supplies:** Items such as cleaning products, daily care, infant care items, etc. Maximum amount for a family with minor children is \$200. Maximum amount for a pregnant woman or non-custodial parent is \$150.
- **Housing Assistance:** Maximum amount is \$750.

PRC applications can be downloaded at <https://cjfs.cuyahogacounty.us/en-US/PRC.aspx> or picked up at a Neighborhood Family Service Center. Applications and verifications can be submitted by any of the following methods:

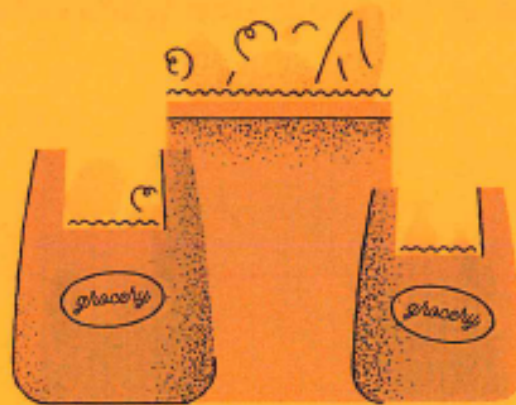
- **Email** - Submit as an attachment to Cuy-PRC-Application@jfs.ohio.gov.
- **Neighborhood Family Service Center Drop Box**
 - » Virgil E. Brown - 1641 Payne Ave.
 - » Quincy Place - 8111 Quincy Ave.
 - » Westshore Opportunity Center Drop-Off Location - 9830 Lorain Avenue
 - » Old Brooklyn - 4261 Fulton Parkway
 - » Southgate at Jane Edna Hunter - 3955 Euclid Ave.
- **Fax** - Submit to (216) 987-8655.
- **Phone** - Call (216) 987-7392 to leave a message. Calls are returned to complete an application.

**Are you an Old Brooklyn resident in
need of food assistance?**

Call the Community Navigators!

**Navigators connect residents to food resources and call for
monthly check ins to guide you through the process.**

This is a FREE program!



**If you are an Old Brooklyn resident who needs help
putting food on the table, please reach out to**

216-459-1000 ext. 217

or

ChangeINC@oldbrooklyn.com

to get connected with a Navigator or to learn more!

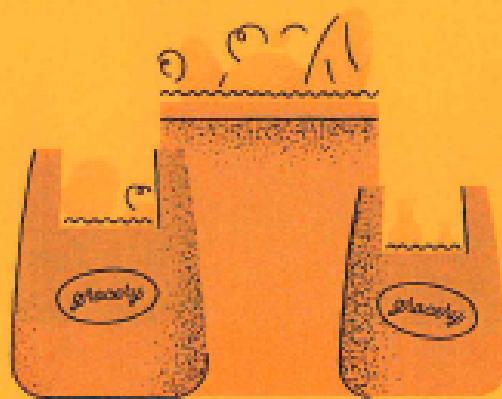


¿Es usted un residente de Old Brooklyn
que necesita ayuda alimentaria?

¡Llame a los navegadores de la comunidad!

Los navegadores conectan a los residentes con los
recursos alimentarios y te llaman cada mes para
guiarte a través del proceso.

¡Este es un programa GRATUITO!



Si usted es un residente de Old Brooklyn que
necesita ayuda alimentaria, comuníquese con

216-459-1000 ext. 217

o

ChangeINC@oldbrooklyn.com

para conectarse.





What's the easiest option for you to apply?

Need to apply for food, medical, or cash assistance benefits?

Online



Visit www.benefits.ohio.gov

- Apply for food, medical, and cash assistance
- Upload documents

Note: An online account must be created.

Phone



Call the Eligibility Contact Center at 1-844-640-OHIO (6446) Monday through Friday, 8 a.m. to 4 p.m.

- Apply for food, medical, and cash assistance

Email



Email applications and documents to:

- JFS-Cuyahoga-MIPC@jfs.ohio.gov (for food, medical, and cash cases)

Include your name, case number or last 4-digits of SSN, date of birth, and current phone number. Send documents as attachments and not part of the email body.

Fax



Applications for benefits and verifications can be faxed using one of the fax number options below. All fax numbers are routed to our mail imaging processing department.

- (216) 987-7700
- (216) 881-4416
- (216) 391-5122
- (216) 635-2924
- (216) 961-2630
- (216) 987-8487
- Long-Term Care (216) 987-7016
- PRC/Child Care (216) 987-8655

Neighborhood Family Service Center



CJFS Neighborhood Family Service Center locations have a Safe and Secure Drop Box that will still be accessible to submit documents such as applications and verifications.

- Virgil E. Brown - 1641 Payne Ave.
- Old Brooklyn - 4261 Fulton Parkway
- Quincy Place - 8111 Quincy Ave.
- Westshore - 9830 Lorain Ave.
- Jane Edna Hunter - 3955 Euclid Ave.
- Mt. Pleasant - 13815 Kinsman Rd.



Dept. of Health and Human Services
Cuyahoga Job and Family Services

Ohio | Benefits

A New Benefit For CMSD Students & Families!

AFFORDABLE CONNECTIVITY PROGRAM



The Affordable Connectivity Program is a federal benefit program that helps families afford the broadband they need for school and work.

- All CMSD families are eligible to participate
- The benefit provides a **\$30/month discount** toward high-speed connectivity
- You will need to apply online through the federal government website/self-service portal for the program
- Once the application is approved, you will see a credit on your high-speed internet bill of \$30 toward your total bill.
- CMSD is also partnering with the Ohio Connectivity Champions to help provide technical support and answer your questions.

AffordableConnectivity.gov/

CLICK HERE
TO APPLY





T PROJECT 10MILLION

WORKING TO CONNECT EVERY STUDENT

FREE INTERNET ACCESS FOR ELIGIBLE K-12 STUDENTS

T-Mobile is committed to bridging the digital divide for students kindergarten through 12th grade across the country. This year, we're continuing our mission to offer 10 million students FREE internet access and mobile hotspots they need for FIVE successful school years.

HERE'S HOW IT WORKS



FREE 100GB of high-speed data per year to qualified families for 5 years



FREE mobile hotspot device: a portable internet connection for mobile network access



No fees, no annual recertification needed



NEW student eligibility verification options in addition to National School Lunch Program (NSLP), including Supplemental Nutrition Assistance Program (SNAP) via P-EBT or EBT, Temporary Assistance for Needy Families (TANF), Community Eligibility Provision (CEP), Medicaid or Head Start

Additional proof of enrollment in other qualified government programs accepted also include (but are not limited to): foster youth, migrant, homeless, or runaway youth, Food Distribution Program on Indian Reservations (FDPIR).



Know a student that could benefit from **FREE** internet?

Sign up today at T-Mobile.com/Project10Million or visit a T-Mobile retail store to receive assistance enrolling online.

T Mobile

During congestion, Project 10Million customers may notice speeds lower than other customers due to data prioritization. Video typically streams at SD. Verify National School Lunch Program eligibility at sign-up. Limited time offer; subject to change. Available lines are limited. 1 offer per household. During congestion roaming not available. Annual data service ends at earlier of 100GB or 365 days; you may purchase add-on passes. Annual data service resets each year for 5 years total. Video streams at up to 2.5Mbps (SD). Optimization may affect speed of video downloads; does not apply to video uploads. For best performance, leave any video streaming applications at their default automatic resolution setting. Coverage not available in some areas. Network Management: Service may be slowed, suspended, terminated, or restricted for misuse, abnormal use, interference with our network or ability to provide quality service to other users, or roaming. See T-Mobile.com/OpenInternet for details. See Terms and Conditions (including arbitration provision) at www.T-Mobile.com for additional information. T-Mobile, the T logo, Magenta, and the magenta color are registered trademarks of Deutsche Telekom AG. © 2022 T-Mobile USA, Inc.

Brighten your child's future with the Internet.



Internet for just \$10 a month



The digital world is full of possibilities. AT&T is making it easier to connect to friends, family, and the things that matter most. If at least one person in your household is a **SNAP* participant**, you may qualify for 10Mbps home Internet service at our discounted \$10 rate.**

Access from AT&T takes you online so you and your family can:

- **Do homework**
- **Research colleges and scholarships**
- **Stay up to date with school news and connect with teachers**
- **Connect with friends and family around the country and world**

And a whole lot more!

*Plus, there's NO commitment,
NO deposit and NO installation fee.*

Get an in-home Wi-Fi gateway and access to the nationwide AT&T Wi-Fi Hot Spot network – INCLUDED at no extra cost.†

Other eligibility requirements apply.

Visit att.com/access for complete information and to apply.

Or call 1-855-220-5211



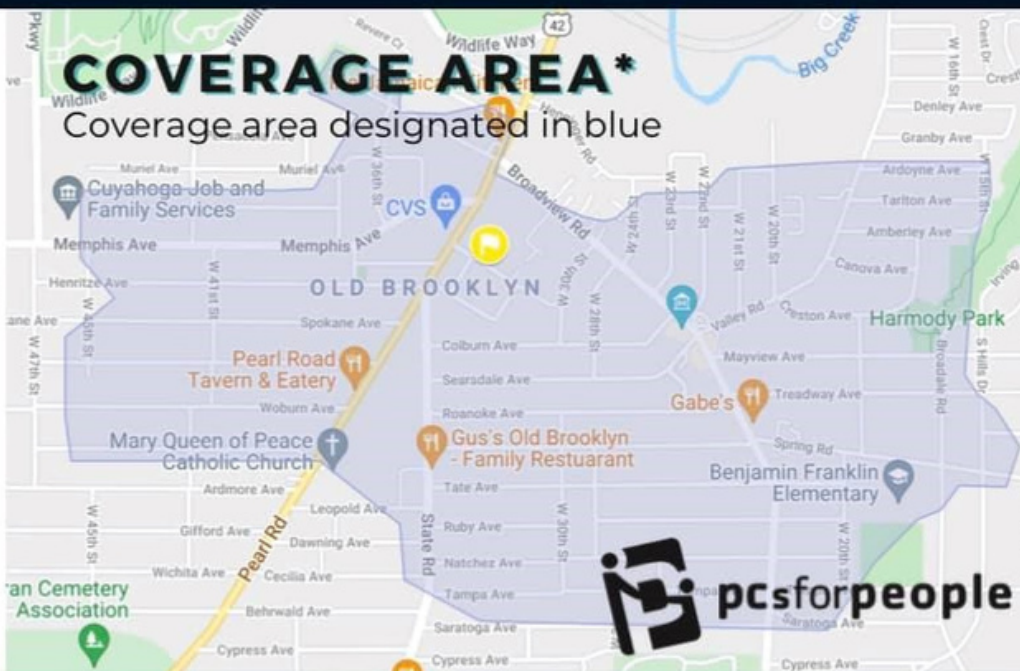
NEED INTERNET IN OLD BROOKLYN?

Affordable prepaid monthly internet available now!

\$15
per month

Upload
speeds up to
10
mbps

Download
speeds up to
50
mbps



NO INSTALLATION NEEDED
No Hidden Fees | No Contracts

Sign up now with PCs for People for this exclusive internet offer for Old Brooklyn residents in the coverage area above*.

- First fifty customers to sign up will receive a FREE MODEM (\$120 value).
- Month-by-month prepaid internet subscription is \$15/month with the option to auto-renew or prepay.
- Service can be renewed online, by phone, or in-person at our Cleveland office (3126 St Clair Ave NE, Cleveland OH 44114).

To sign up and confirm your coverage, please visit www.pcsforpeople.org/wisp or call **216-352-5594**.

Service provided by



pcsforpeople

with support from



MetroHealth | Institute for H.O.P.E.™

Dollar Bank
Since 1855

*Coverage area is approximate. Please call to confirm your address.

FREE Legal Assistance

for Families in Say Yes Schools

STEP 1: Spot The Problem



Housing



Health



Family



Work



Money



Lawsuits



Criminal

STEP 2: Might a Lawyer Help?

☐ If NO,
refer to other services

☐ If YES,
go to Step 3

☐ If NOT SURE,
contact dinola.phillips@lasclev.org
or valerie.bickerstaff@lasclev.org

STEP 3: Refer to Legal Services

Families can call
216.861.5510

OR

Family Support Specialists can refer at
<https://tinyurl.com/LegalHelpReferral>

OR

Begin the intake process online at:
www.lasclev.org

STEP 4: Prepare for Legal Services Intake

Remind families to have:

Information about members of their household

Information about income and assets

Information about the problem

Paperwork related to the problem

STEP 5: Receive Help

Representation by a Lawyer OR Advice from a Lawyer

